

FORGET ME NOT FIELDS

NATURAL BURIAL GROUND

CANCELLATION POLICY

Please read this document carefully. The decision to buy a plot with us assumes acceptance of this policy.

At Forget Me Not Fields we offer the option to pre-purchase an ashes burial plot or adjacent full-body burial plot. This can give you a better chance of getting your preferred location or being buried near loved ones. Widows and widowers sometimes purchase the plot next to their partner's in advance for themselves giving them peace of mind for when the inevitable comes.

Choosing where you will be interred or buried is an incredibly important decision that needs time and consideration. We invite you to visit the site for a guided tour to ask any questions you may have and we have lots of reading material to explain everything too to help you in making your decision.

You should also discuss your plans with friends and relatives to make sure that the choice to come to Forget Me Not Fields is the right one for you.

Please take your time when coming to a decision- the choice to be buried or interred with us is never a pressured one.

If you want to proceed with a plot purchase you must pay for your plot in full before a right of burial certificate will be issued.

There is a cooling off period of 28 days (double the minimum by law). If you change your mind during this time you will be entitled to a refund. You will need to return your right of burial certificate before a refund is given. You will forfeit an administration fee of £200 per plot.

Cancellation requests must be made in writing directly to us. They can not be made through a third party, unless through a health & welfare attorney.

Beyond the period of 28 days you will not receive a refund unless you have physically moved location beyond a 75 miles radius of the burial site.

We ask that you do not request a refund years down the line because you have changed your mind. Take your time now to arrive at a decision, then (beyond the 28 day cooling off period) accept that we are committed and our cancellation policy precludes any refunds.

We continually reinvest in Forget Me Not Fields to make it an ideal resting place, and a pleasure for relatives to visit.

Thank you.